# AMY LANCASTER

#### FRONT-END WEB DESIGNER | AMYVLANCASTER.GITHUB.IO

# CONTACT

- 262.745.7147
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- Milwaukee, WI, USA

# EDUCATION

Bachelor of Science, Web Design & Development Champlain College, 2016 - 2020 3.98 GPA

# CERTIFICATES

Web Programming Champlain College, 2020

PHP Programming Champlain College, 2020

UX Design Google, 2022

#### EXPERTISE

- HTML, CSS, and JavaScript
- Adobe Experience Manager
- Salesforce Marketing Cloud
- Pardot
- Adobe Creative Cloud
- Visual Studio Code
- Bootstrap
- Git, Terminal
- Django
- Python
- Linux, Mac, and Windows

#### CAREER STATEMENT

Self-driven and organized web designer currently working at TDS Telecom. Received Inspiring Excellence Award within the first year of career for improving internal workflows and user experience with Fiber GIS maps. Nominated for Inspiring Excellence Award in 2024. Looking for opportunities in mid- to senior-level web design and UX/UI fields.

# WORK EXPERIENCE

Lead Front-End Web Designer | Apr 2023 - Present TDS Telecom | Madison, WI

- 2024 Inspiring Excellence Award Nomination
- Created a quality assurance and accessibility audit within the web design team that was previously not present
- Helped with Salesforce Marketing Cloud implementation by creating components, establishing a style guide, and creating a method for using forms, removing the need for Pardot
  Projects: FCC Broadband Label implementation, TDS Mobile, Quality Assurance and Accessibility Implementation

#### Front-End Web Designer | May 2021 - Mar 2023 TDS Telecom | Madison, WI

- Part of a winning team for 2022 Inspiring Excellence Award GIS Maps implementation on TDS Fiber
  - Improved workflow for internal operations by helping design an interactive map when DFN boundaries updated
  - o Overall design and accessibility of the maps
  - o Improved user experience with these maps by allowing users to see boundary updates in real-time

#### PROFESSIONAL DEVELOPMENT

#### Build and Analyze Customer Journeys Using Marketing Cloud

Salesforce Trailhead Academy | November 2024

#### Axe-Con

Deque | February 2024

UX Design Certification - Google Coursera | September 2022